

WELCOME!

Thank you for choosing Albany Internal Medicine as your healthcare provider. Our patient-centered medical home practice will provide you with an expanded type of care. We will work both you and other health care providers as a team to take care of you. Albany Internal Medicine is nationally recognized by the National Committee for Quality Assurance (NCQA) as a Patient Centered Medical Home. Participation in a NCQA Recognition Program demonstrates that our physicians and other clinicians value quality health care delivery and follow the latest clinical protocols to ensure that our patients receive the best care at the right time.

We are also pleased to announce Albany Internal Medicine has partnered with Privia Medical Group Georgia, a multi-specialty group of top physicians in the state of Georgia. Albany Internal Medicine and Privia Medical Group Georgia is dedicated to providing better, more coordinated care to our patients and our decision to partner with them reflects our commitment to provide you with the highest level of care.

As part of Privia Medical Group Georgia, we are proud to offer a new patient portal that gives you convenient, 24-hour access to your personal health information. We encourage you to complete your registration and utilize the patient portal to take advantage of all the new great features. You can register by going to our web site www.albanyim.com and follow the link to our patient portal or call our office at (229) 438-3380 and ask one of our receptionists to generate a registration email invitation to our patient portal.

The patient portal allows you to:

- * Access your lab results
- * Request prescription refills
- * Send and receive secure messages from your physician and physician's nurse.
- * Receive reminders on important overdue tests
- * Pay your bill and view your bill history
- * Receive alerts and updates from your physician

If you are scheduled for a morning appointment, do not eat or drink after midnight except water, black coffee or diet soda. If your appointment is after 1:00 p.m., you may have a light breakfast, water, black coffee or diet soda. However, if you take medication regularly, please continue to do so on the day of your visit. If you are diabetic and take either insulin or other diabetic medications, please continue your usual routine of eating and taking your medication on the day of your visit. For all medications that you currently take, please bring all medicine bottles with you and a list of any across-the-counter medications, vitamins, or minerals that you take.

Prior to your physical appointment, please contact your insurance company to inquire if your insurance offers an annual routine/wellness benefit. It is very helpful if you can obtain a list, in writing, of any covered services or tests and frequencies allowed. Please inform your nurse and physician at the beginning of your visit that your visit is a wellness visit.

Please notify our office one business day in advance if you are unable to keep your appointment.

If you have any questions, please call our office at (229) 438-3300.